

# Lean Six Sigma Support Service



Your Lean Six Sigma Partner  
...providing practical solutions for you

## Six Sigma Support

To assist effective Six Sigma deployment and to complement Lean Six Sigma training, a key cornerstone of our approach is to provide clients with extensive support. This typically falls into 3 types.

- **Lean Six Sigma Deployment Leader Support**
- **Project Champion Support**
- **Black Belt and Green Belt Support**



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## Lean Six Sigma Deployment Leader Support

Our consultants have extensive experience of leading Six Sigma deployments at various levels in organisations.

We provide deployment leaders with advice on a wide range of Six Sigma deployment issues. This advice covers issues such as how to develop an overall Lean Six Sigma deployment structure and strategy, Black Belt selection, project selection, project scoping and performance of trainees both in class and with their projects. We may also identify where extra training is required. Typical advice covers facilitation skills, presentation skills, project management, and creativity, mentoring or project review skills. We offer advice about Black Belt exam content and process.

We also provide advice about project tracking, financial validation of savings and benefits, and about which projects are best suited for project replication in other departments, sites, divisions and countries. Frequently asked questions include Black Belt remuneration, career progression, personal development and the link with overall organisational development. We have consultant experience at senior finance and human resource professional level to guide you through these areas.

## Project Champion Support

We run regular project selection workshops, Champion tool use and role of the Champion updates. As Six Sigma deployments grow more mature these are often aimed at busy Executives who missed earlier sessions and who now find themselves as Project Champions without the requisite tools to operate optimally. We can also meet with champions and Black Belts together to clear up misunderstandings about how the Lean Six Sigma methodology applies to successful projects and to deal with issues and barriers to project success.

## Black Belt and Green Belt Support

Support for Black Belts and Green Belts centres largely on two areas: **project support** and **Lean Six Sigma tool use support**. We help our students understand how to use the right tool at the right time to complete projects successfully.

We provide extensive project and tool use support counselling **on-site** or by **e-mail**. For more detail about our e-mail review service please refer to our e-mail review brochure.

If students are on the road to certification we tell them what is needed specifically to complete the projects to the right standard. For newly certified Black Belts who are having difficulties with their subsequent projects we tell them which tools they have omitted and which might be needed to accelerate improvements in process capability, customer satisfaction and savings.

In class we do extensive project reviews. Every student must present his or her project during each week of training and champions are always invited to watch all students' presentations.

We visit clients' premises and conduct project reviews between training phases. These sessions are normally one to one with each Black Belt or Green Belt candidate. Duration can vary but is usually around one hour. Typed summaries of the agreed points are distributed after the sessions and form the first item on the agenda at the next review session.

## Contact us

E-mail us at [info@palomaconsulting.com](mailto:info@palomaconsulting.com) or call +44 7702 528 764 to commence a dialogue.